



Baleares International College
Sant Agusti
an Orbital Education School

BELIEVE · INSPIRE · CHALLENGE

Parent Survey Feedback

January, 2020





Stable engagement

96% of our parents would recommend the school to others in the future.

Stable trend compared to last year (96% in November 2018)





What our parents said:

“Positive learning experience.”

“The personalised approach is by far the best we have come across since we moved here.”

“Excellent staff, kind and always concerned about students as unique individuals.”

“Extremely welcoming and friendly.”



What our parents said:

“We visited the school and got a very good impression.”

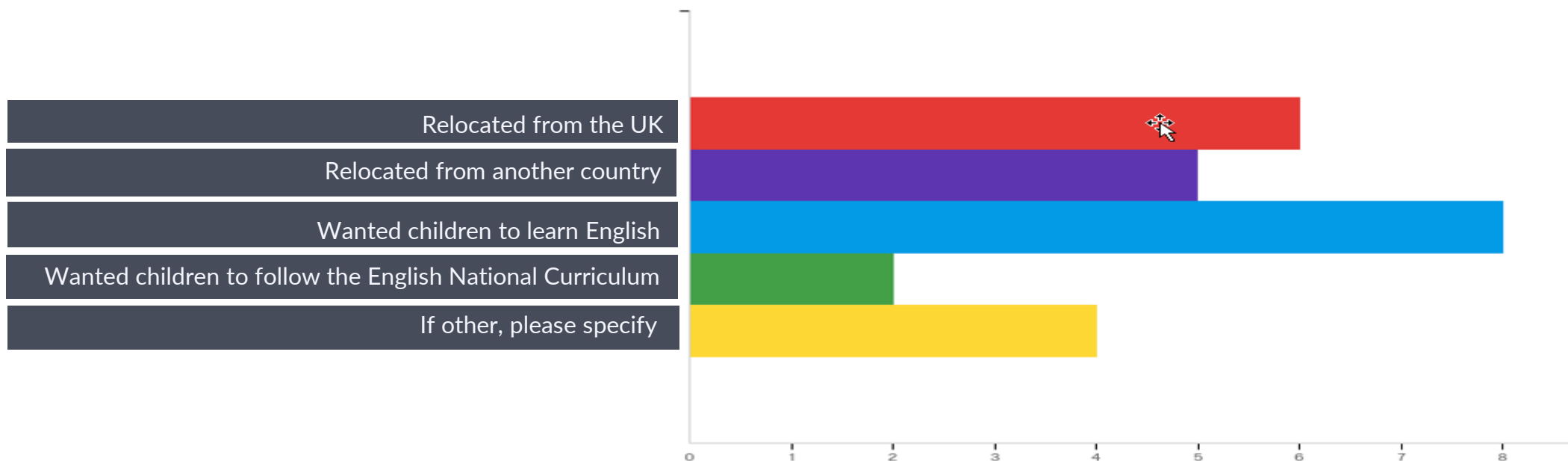
“Excellent atmosphere and amazing teacher/pupil relationship.”

“It was in May 2019 and the first impression was great. We immediately loved the awesome team.”

“Very impressed with the whole ethos.”



What was your main reason for enrolling your child/ren in a British International School?





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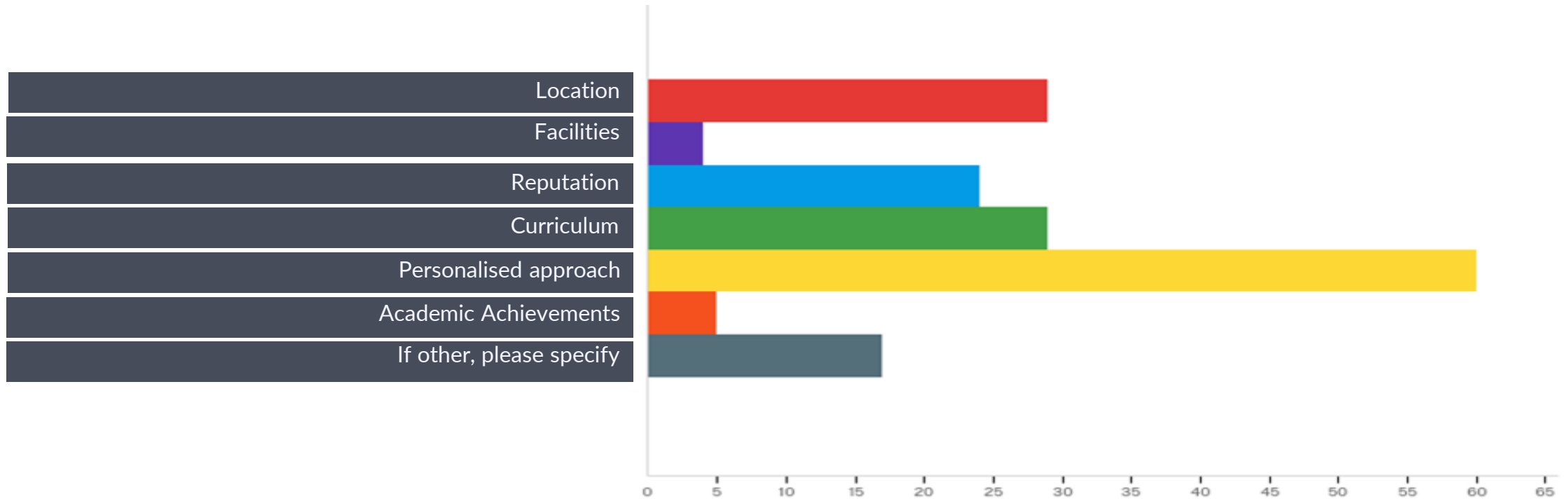
- 1- Wanted children to learn English
- 2- Relocated from the UK
- 3- Relocated from another Country

“The Principal, the smallness of the school and the children ratio in class.”

“It was the great impression we had from the Principal and her team from the first day and the small beautiful campus.”



What was the main reason you selected our school?





What was the main reason you selected our school?

1- Personalised approach

“The great environment.”

2- Curriculum

3- Location

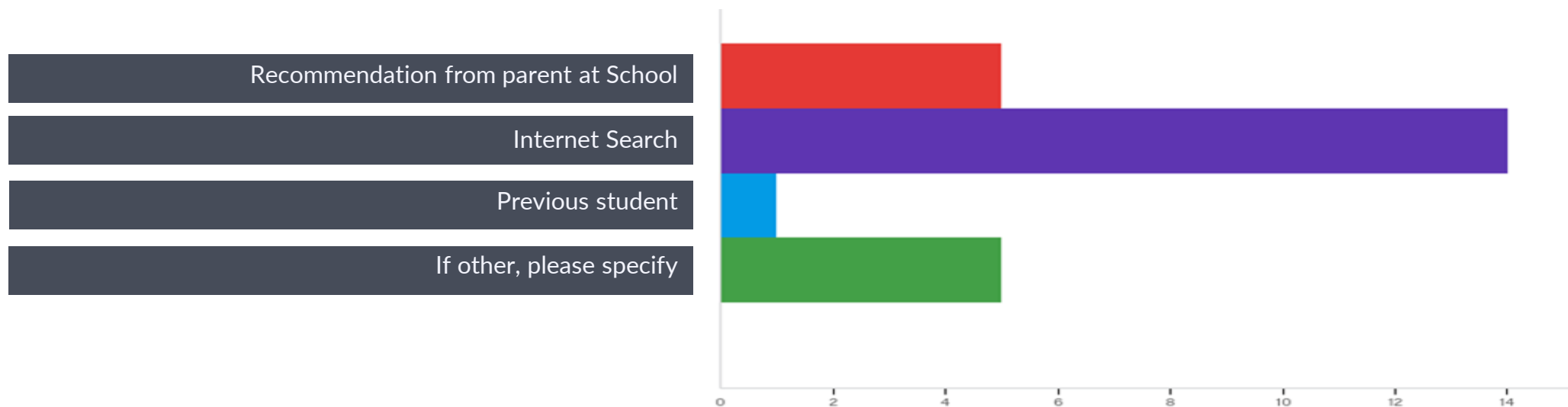
“Great familiar environment and great teachers.”

4- Reputation

“Confidence, honesty and trust that the academics would be good.”



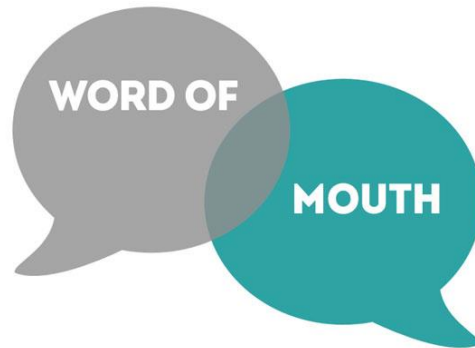
How did you find out about our School?





How did you find out about our School?

- 1- Internet search
- 2- Recommendation from parent at school



“We visited the school and got a very good impression.
We only heard good things from previous students”

“When we arrived we saw the way they welcomed us
we immediately realised that this is the school our son
would go without a doubt”



Select up to three areas that you believe the school excels in:

1- Personalised approach

“Lovely child friendly atmosphere.”

2- Teaching staff

3- Leadership

“Outstanding excellent staff which make the school even better.”

4- Quality of education

“Good care given to the children.”



Select up to three areas that you feel the school needs to improve.

1- Facilities

2- Afterschool activities

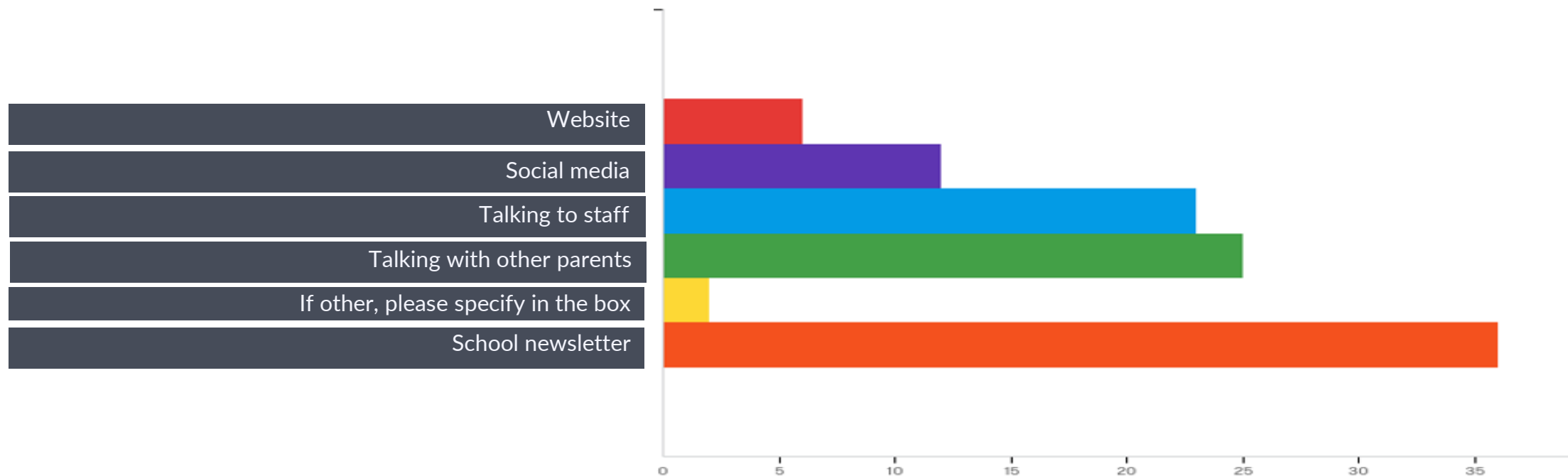
3- Quality of education

Common points in “other” box:

- Food and Catering
- Outdoors activities and sports activities
- Facilities and parking facilities
- Foreign languages



What is the main channel you use to keep updated with events and what is happening at the school?





What is the main channel you use to keep updated with events and what is happening at the school?

- 1- Newsletter
- 2- Talking to other parents
- 3- Talking to the staff

“The School is open with great communication”





Rating in various areas

Factor:	Satisfied:	Dissatisfied:
Care given to the students	100%	0%
Leadership and management	99%	0%
Quality of teaching overall	97%	1%
Overall teaching	94%	2%
Curriculum delivered	91%	1%
Schools Reputation	91%	0%
English language teaching	92%	1%
Maths and Science	82%	3%
Academic achievement of the students	78%	3%
Location	74%	3%
Co-Curricular activities offered	69%	3%
Local language teaching	64%	4%
Foreign language teaching	60%	6%
Facilities	52%	14%

- We are delighted to see a milestone increase to 100% of satisfied parents with care given to the students (97% - 2018).
- After careful review of last year's survey and action taken, we are seeing a 60% of satisfied parents with our Foreign language teaching, an increase of 10% compared to last year (50% - 2018).
- With the implementation of our new Science lab we are able to see an increase of 2% of satisfied parents compared to last year.
- We are also able to see a stable satisfaction of over 90% in categories such as quality of teaching, curriculum delivered, English language teaching and school's reputation.



Main areas of strength commented on:

Quality of teaching staff and leadership.

Personalised approach and care given to the students.

Positive learning atmosphere and class sizes.





Main Areas of Improvement commented on:

Facilities and toilets.

Sports and out door activities.

Afterschool club activities.





Areas of focus for next academic year 2020-2021:

Large playground and toilets improvements.

Parking availability for parents and smooth transit.

Audit of extra curricular activities and improvements for next academic year.





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THANK YOU.

